

ON AVERAGE PATIENTS ARE SEEN BY A DOCTOR IN

39
MINUTES




SHORTEST DOOR-TO-DOCTOR TIME IN OUR PEER GROUP

113,374
PATIENT VISITS 19% WERE PAEDIATRIC

3RD BUSIEST EMERGENCY
DEPARTMENT IN ONTARIO
H*H*H*H*H*H*H*

84% WALK-INS  **16%** ARRIVE BY
AMBULANCE

51% OF PATIENTS
WOULD
RECOMMEND
SOUTHLAKE 

PROACTIVELY REVIEWED
677 CASES
TO ENSURE WE PROVIDE THE
ULTIMATE PATIENT EXPERIENCE

EMERGENCY DEPARTMENT

2017/18 VITAL SIGNS

 **24**
PHYSICIANS

 **121**
NURSES

 **24**
UNIT CLERKS

 **68**
VOLUNTEERS

 **9**
RESIDENTS

 **25**
OBSERVERS


 **23** PHYSICIAN
NAVIGATORS


76,296 PATIENT VISITS
WITH COMPLEX
ILLNESS/INJURY


3,078
TRAUMA VISITS

311
PATIENT
VISITS/DAY

278
PATIENTS TREATED &
DISCHARGED/DAY

 **5,626**
CHEST PAIN VISITS

59 
PAEDIATRIC
PATIENTS/DAY

33
PATIENTS
ADMITTED/DAY

15 
MENTAL HEALTH
PATIENTS/DAY