

# 40



ON AVERAGE PATIENTS ARE SEEN BY A DOCTOR IN

# MINUTES

THE SHORTEST TIME TO SEE A DOCTOR IN ONTARIO 3 YEARS IN A ROW. PROVINCIAL AVERAGE = 87 MINUTES

# 106,945

PATIENT VISITS

# 86%



SATISFACTION SCORES

# 4TH

BUSIEST EMERGENCY DEPARTMENT IN ONTARIO

H\*H\*H\*H\*H\*H\*H\*

# 15

PRESCRIPTIONS FILLED/DAY AT OUR SELF-SERVE PHARMACY KIOSK



# 84%

WALK-INS



# 16%

ARRIVE BY AMBULANCE

## EMERGENCY DEPARTMENT

### 2015/16 VITAL SIGNS



# 26

PHYSICIANS



# 115

NURSES



# 77

VOLUNTEERS



# 24

RESIDENTS



# 25

OBSERVERS



# 28

PHYSICIAN NAVIGATORS

# 68,785

PATIENT VISITS WITH COMPLEX ILLNESS/INJURY



# 1,002

TRAUMA VISITS

# 293

PATIENT VISITS/DAY

# 264


PATIENTS TREATED & DISCHARGED/DAY



# 4,948

CHEST PAIN VISITS

# 56



PAEDIATRIC PATIENTS/DAY

# 29

PATIENTS ADMITTED/DAY

# 12



MENTAL HEALTH PATIENTS/DAY