

LED THE CREATION
OF ONE OF THE

1ST
ONTARIO
HEALTH
TEAMS
IN THE PROVINCE

Southlake@home

3,415
ALC DAYS AVOIDED

REDUCED WAIT
FOR HOMECARE BY

13.1
DAYS TO JUST
1.1
DAYS



65%

OF PATIENTS
HAD NO WAIT
FOR HOMECARE
(Ø ALC DAYS)

COMMUNITY PROGRAMS

2019/20 VITAL SIGNS

116



PATIENTS
AVOIDED A HOSPITAL
STAY THROUGH THE
URGENT
GERIATRIC
CLINIC

100%

PATIENTS HAD
1ST HOME VISIT
WITHIN

24
HOURS
FOLLOWING DISCHARGE



83%

PATIENTS HAD
PRIMARY CARE
WITHIN

7
DAYS
OF DISCHARGE

100%

PATIENTS HAD
PRESCRIPTION
FILLED WITHIN

48
HOURS

89%

PARTIALLY SATISFIED/
VERY SATISFIED WITH
SOUTHLAKE@HOME
PROGRAM

82%

PATIENTS FELT
THEY HAD ENOUGH
INFORMATION BEFORE
DISCHARGE

100%

HOMECARE PROVIDERS
FELT THEY WERE PART OF
THE HEALTH CARE TEAM