

Report from the Chair of the Board
2022/23 Annual General Meeting
June 21, 2023

I am pleased to provide my report for the fiscal year 2022/23. This last year again presented significant challenges to the organization due to the lingering effects of the pandemic. As always, dedicated teams across Southlake have responded to these challenges with ingenuity to maintain access to high-quality care for the communities we serve.

Southlake's clinical programs are second to none and there have been numerous outstanding achievements over the last year. The Surgical Program was recognized by the American College of Surgeons as one of 78 across North America for meritorious achievement in the National Surgical Quality Improvement Program. In addition, the team performed more than 1,200 additional surgeries last year to help clear the backlog that accumulated during the pandemic.

Our Emergency Department continued to offer compassionate care when it is needed most, maintaining their outstanding performance in wait times to see a physician. Our Regional Cardiac Program is undergoing an exciting renewal and our Maternal Child Program pulled together and collaborated with system partners to expertly navigate the paediatric surge. In order to provide specialized care for older adults with responsive behaviours associated with dementia, the Medicine program launched an innovative new Behavioural Support Team model.

The Stronach Regional Cancer Centre partnered with the Princess Margaret Cancer Centre this year, bringing resources from one of the top five global cancer centres to Southlake. As the first hospital partner in the Princess Margaret Cancer Care Network, patients at Southlake will benefit and cancer care in our region will be strengthened even more.

Southlake's Mental Health department celebrated the opening of our new 12-bed Adult Inpatient Mental Health Unit. Increasing the program's capacity by 33%, the new unit will serve more than 2,000 patients each year and provide much needed care to our communities.

The communities we serve are among the fastest growing and aging in Ontario, with population growth at nearly twice the provincial average. As we move closer to our vision of building a new hospital and redeveloping our current Davis Drive campus, the excitement about the increased impact we can have continues to grow.

Another top priority over the past year has been attracting the talented workforce we need to meet the growing and evolving needs of our communities. With this in mind, Southlake has deployed various recruitment strategies to overcome health human resource challenges facing hospitals across the province. While there is much more to do, we are pleased to have hired more than 800 new staff members and welcomed 195 clinical externs to support a sustainable talent pipeline last year.

A critical enabler of Southlake's ongoing success is our robust partnership with the Foundation. With staff and volunteers working together, last year the Foundation rallied our communities and raised \$14.4M to support leading edge care, close to home. We are incredibly grateful to all donors for their unwavering commitment to Southlake and to the Foundation for their leadership in inspiring transformative investment from our communities.

On behalf of the Board of Directors I would like to provide my sincere thanks and appreciation to every staff member, nurse, physician, volunteer, learner and Patient and Family Advisor at Southlake. Your dedication and compassion are inspiring. I would also like to thank the hospital's leadership team for their efforts over the past year, driving progress in countless initiatives in the face of ongoing challenges.

2024 marks the 100th anniversary of Southlake. As we approach this centennial we have the opportunity to reflect back on the outstanding accomplishments that have been achieved by our organization and the impact we have had over the years for the communities of northern York Region, southern Simcoe County and beyond. Equally exciting is the thought of what we will achieve together over the next 100 years. As always, we remain focused on our pursuit of building healthy communities through outstanding care, innovative partnerships and amazing people.

Respectfully submitted,

A handwritten signature in blue ink that reads "Patrick Horgan". The signature is written in a cursive, flowing style.

Patrick Horgan
Board Chair