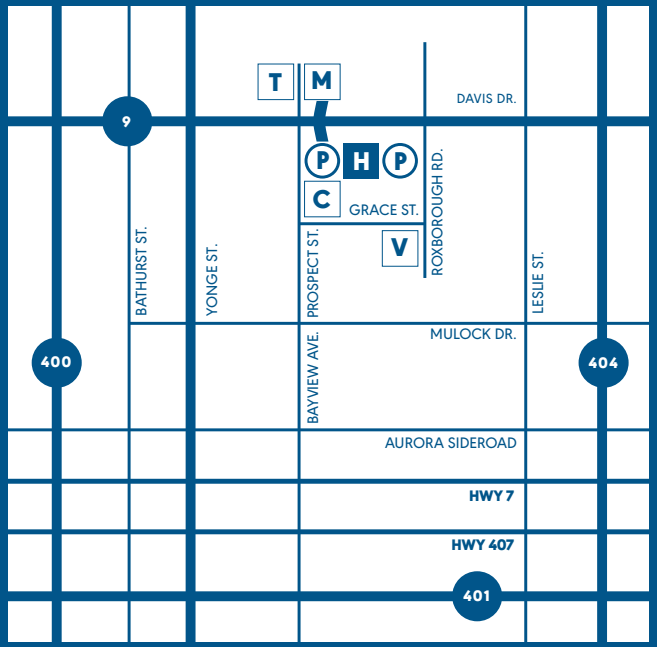
How To Find Us



V Southlake Village, 640 Grace Street

M Medical Arts Building, 581 Davis Drive

Southlake Health Foundation, 581 Davis Drive

H Southlake Health

C Southlake Regional Cancer Centre

T The Tannery Mall, 465 Davis Drive

P Parking

(Bridge over Davis Drive – accessible from P3 of the Parking Garage and Level 3 of the Medical Arts Building.

For more information contact:

Southlake Health
Tel: 905-895-4521
596 Davis Drive
Newmarket, ON L3Y 2P9
southlake.ca

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Non-Urgent Patient Transportation Options

SouthlakeHealth

Patients, families and/or substitute decision makers are responsible to arrange and pay for non-urgent transportation at the time of discharge from hospital and for any elective transfer/outpatient medical appointment unrelated to the patients hospital stay.

This includes, but is not limited to, discharge back to a private residence, Long Term Care Home, group home or retirement home.

For individuals with extended benefits, the cost of the transportation may be covered by the insurance company.

Steps to Arranging Non-Urgent Transportation

- The patient, family and/or substitute decision maker will be notified by the health care team of the discharge date and time (hospital discharge is normally at 10:00 a.m.).
- Non-urgent transportation must be booked 24 hours prior to the discharge/transfer or as soon as the confirmed date and time is known.
- Payment is made to the transportation provider by the patient, family and/or substitute decision maker at the time of booking or pick up, dependent on the individual transportation providers requirements.
- The mode of non-urgent transportation is at the discretion of the patient, family and/or substitute decision maker and based on desired comfort level.

Mobility Resources

The following mobility resources are available with advanced planning to assist you in meeting your non-urgent transportation needs. Please know that Southlake does not endorse the following organizations:

Mobility Resources

ADAPT	kimjalbert@hotmail.com
AmbuTrans	888-569-2323
CANES Community Care Transportation	416-743-3892
CHATS	905-713-6596
Dignity Transportation Inc.	866-398-2109
Direct Patients Service Incorporated Mobility Transportation Services	905-889-5999
Home at Last (HAL): *This service may only be coordinated through the hospital for those individuals who meet specified criteria*	
Helping Hands Orillia	705-325-7861
Mobility Plus	866-744-1119
Red Cross Simcoe-Muskoka	705-721-3133
Voyago	855-263-7163
York Region Transit	905-762-2112
York Simcoe Transfer Service	1-888-820-9787

Taxis

Royal Taxi: York Region Office	416-777-9222
Today's Tax	905-895-5161

Other services may be available, please check local listings or call:
Community Information Line
Dial 211 or www.211ontario.ca